

Nozawa Onsen Information Sheet

Here are the addresses of our own properties and offices in Nozawa Onsen Japan. If staying at our neighbours please come to the Lodge nearest to you if you require any assistance

Lodge Nagano

Your Hosts: Luke and Mariko

Address: 6846-1 Oaza-Toyosato, Nozawa-Onsen-Mura, Shimotakai-gun, Nagano 389-2502 Tel no:0269-67-0259

Villa Nozawa

Your Hosts: Mark and Yoshiko, Gabriel and Kyoko

Address: 6631 Oaza-Toyosato, Nozawa-Onsen-Mura, Shimotakai-gun, Nagano 389-2502 Tel no: 0269-67-0039

Nozawa Central (Formerly known as Michio)

Address: 6739-11 Yamaguchi Oaza-Toyosato, Nozawa-Onsen-Mura, Shimotakai-gun, Nagano 389-2502 Tel no: 0269 67-0467

Can call us at anytime in Japan on 050 5532 6026 or Mobile 090 9669 6026
If you are staying at one of our neighbours we will send out address with confirmation you can go straight there or come to us first.

The Lodges are about 300 meters apart and both only 100 meters to the slopes.
Please be sure to go to the correct lodge you are staying when you arrive.

Map of the village at bottom of the home page under Maps

<http://www.nozawaholidays.com/>

- Lodge Nagano - just near the Arena Convention Centre
- Villa Nozawa - below the Hachiman Shrine and Karasawa Ski Slopes
- Nozawa House - above Ogama the Cooking Onsen near the People mover
- Nozawa Cottage - Along the ring road running around the resort next to Neo Bar
- Nozawa Central - Just 100m down hill right side from Lodge Nagano

Ski School

If you should want ski or snowboard lessons while you are staying in Nozawa Onsen then please book lessons thru our website, we recommend booking them as soon as you can as they do book out: <http://www.nozawaholidays.com/lesson-registration/>

We have great in-house instructors who are experts at both skiing and snowboarding and will be happy to give you some tips no matter what level you are beginner, intermediate or advanced

Rental Gear

We have a very well equipped Rental Shop at Nozawa Central in the middle of the Village. We can arrange all for you with an expert team of English Speaking Technicians. Even have a Coffee Shop upstairs. Approximate prices are;

- Skis, Boots and Poles or Snowboard and Boots around 3000 yen/day
- Clothing Pants and Jacket around 2000 yen/day
- Goggles and Gloves around 1000 yen/day

Good discounts available for multiple days – 10% off for over 2 days and 20% off for over 7 Days

Here is a link for prices and to pre book

<http://www.nozawaholidays.com/ski-gear-clothing-hire/>

Child Care

There is child care centre on the slopes.

Opening: 20th December – 29th March

Place: Higake Information Center, 2nd Floor

Times: 9am – 12pm, 1pm – 4pm

Charges: 4000 yen/day, 2500 yen/half day, 1000 yen/hour

Ages: 1 to 6 year olds

Capacity: 20 people

Reservations & Info: Higake Ski Center Ph: 080-2088-0932 (Japanese)

Please do not bring food or drink to the facilities. Nappies, pants, shirts are available to buy but please prepare if needed.

Baby Sitting

If needed private baby sitters can usually be arranged. Just ask us. Best to book childcare needs ahead of time to avoid any disappointments.

Hourly Rate up to 2 children	2,000 Yen per hour.
Additional Kids (max 4/carer)	500 per hour per child.
Minimum request is 3 hours. Maximum 4 children per babysitter	

PAYMENT Payment can go on your account if staying with us or to the baby sitter.

CANCELLATION We require 24-hours notice for cancellations. Cancellations within 24-hours of the time of service will be billed for the 3 hour minimum.

TIME CHANGES We appreciate 24 hours notice for time changes. Time Changes within three-hours of the start time will be billed from the original start time. Minimum age 1 year old.

Getting Around Nozawa Onsen Village

Nozawa is a small village of 4000 people so can walk everywhere easily. There is also a shuttle bus that loops around the village and takes you up to Nagasaka gondola if needed. However as long as you can ski or board a little, it is only 100m from the slopes so can walk up and access the lifts easily.

Closest Shuttle bus stop to Villa Nozawa is opposite Karasawa Ski Centre going to Nagasaka Main Gondola, Lodge Nagano is at the Arena Convention Centre. When finished skiing for the day the shuttle leaves from near Nagasaka Gondola back to these locations or can ski the home trail, which runs all the way along the bottom of the resort.

Useful information

Takyubin (Courier), the great Japanese delivery service

Japan being a relatively compact country means delivery is fast, cheap and efficient. If you want to send your ski gear from the airport or any convenience store in Japan, it is easy. Usually it takes 24 to 48 hours depending where you send it from and costs about 1500 to 3000 yen depending on the size and distance. Some good companies are located just outside customs when you arrive

- Kuro Neko (means Black Cat – they have the cat symbol)
<http://www.kuronekoyamato.co.jp/english/>
- Sagawa <http://www.sagawa-exp.co.jp/english/>

Japan Tourist Information

Japan Travel Phone Ph: 0088 22 4800 (Free dial within Japan)

It is a free service for overseas visitors to Japan. They will give information in English on anything you may be struggling with. Open normal business hours. It is good all over Japan except for Tokyo. If calling from the Tokyo area use 03 3201 3331. Another great service is <http://www.tokyofreeguide.com/> a free guide service
You can reach one of us in Nozawa too at anytime on 090 9669 6026.

Transport to Nozawa Onsen

Shuttle bus from the Airport

1. Snow Bus

Daily Return between Narita Airport/Haneda Airport and Nozawa Onsen.

Operation Period: Dec 18th until March 13th

Evening; Depart Narita Airport: 20:30 Arrive Nozawa Onsen: 01:15

Morning: Depart Narita Airport: 09:00 Arrive Nozawa Onsen: 14:35

Depart Haneda Airport: 09:30 Arrive Nozawa Onsen: 14:30

Depart Nozawa Onsen at 10.45am – Arriving Tokyo approx.3pm

Arriving Narita/Haneda approx. 4–4:30pm

Fares Adults: 10,300 yen (13 yrs and older) Child: 7,725 yen (5–12yrs) Infants: FOC (under 5 / no seat guarantee) Just book here ; <http://www.nozawaholidays.com/shuttle-bus/>

Cancellation policy:

If you cancel:

Individual Shuttle 1–9 People

- Up to 7 Days prior to Travel no fee
- Less than 7 Days 100% cancellation Fee

Group Shuttles 10+ Passengers

- Up to 14 Days prior to Travel no fee
- Less than 14 Days 100% cancellation Fee

* Notice of cancellation must reach us before 16:00. Cancellation requests received after 16:00 are deemed to be received the following day.

2. Chuo Taxi if you need it, there is a great shuttle service from Tokyo or Nagoya Airports. Costs from Tokyo are 12,400 yen per person each way. Children under 12 are around 8,700 yen, Infant 3,500 Yen
Bookings must be 5days prior to travel.

It takes 5–6 hours from either Airport to our door. The name of the shuttle is Chuo Taxi. Koide-san is the English speaking assistant there.

Website: <http://www.chuotaxi.co.jp/index.php?id=8>

Email: otoiawase@chuotaxi.co.jp

Ph (Japan): +81 262 82 7777

3. Private Direct Shuttle is from 200,000 Yen for up to 14 passengers so a great and cheaper option if you are a group just let us know if want to book can get a bigger bus if more people too.

Train

* From Tokyo

From Narita or Haneda (Tokyo) Airport take an Express Train to Tokyo or Ueno Station. (Approx 60–90 min)

Catch New Shinkansen (bullet train) from Tokyo to Iiyama Station. (approx 120 min)

Catch Nozawa Onsen Liner bus or taxi from Iiyama Station to Nozawa Onsen Village. (approx 20 min)

* From Nagoya

Catch express train from Nagoya to Nagano Station (approx 170 mins).

Catch New Shinkansen (bullet train) to Iiyama Station (approx 10 min)

Catch Nozawa Onsen Liner bus or taxi from Iiyama Station to Nozawa Onsen Village. (approx 20 min)

* From Osaka/ Kyoto

Catch thunder Bird (Express train) from Shin-Osaka, Osaka or Kyoto Station to Nagano Station. (approx 170 min)

Catch New Shinkansen (bullet train) to Iiyama Station (approx 10 min)

Catch Nozawa Onsen Liner bus or taxi from Iiyama Station to Nozawa Onsen Village. (approx 20 min)

There is a bus that meets the train at Iiyama Station and runs up to the Village for 600 yen. Or can take a taxi for around 5000 Yen it is about a 20 minute drive

NB There is a Station called Nozawa that is around 6 Hours away don't go there by mistake. Come to Iiyama station.

For **Villa Nozawa**, please get off at Bus Stop **Nakao**.

As you enter the Village after about 700m you will see Nozawa Auto on your right

There is a Butcher shop on your left get off there. Cross the road and turn right at the Orange Awning. Head straight up the hill, second street on the left you will see the sign Villa Nozawa.

For **Lodge Nagano**, please get off at Bus Stop **Shinden the stop after Nakao**

There is a large car park and information office. Cross the road and you will see a road going up to a Shrine. Go around the shrine and on the other side is a road going up hill. Head straight up there and you will go thru a crossroads. Keep going and at the top of the hill you will see Lodge Nagano a blue building. Can't miss it.

If you still have problems just say the name of our Lodges to a local and they will point you in the right direction or call us on 050 5532 6026 or 090 9669 6026

Most flights from Australia anyway get in a bit late to get the train up so one of the shuttle is the best way to go. Here is info on the last train from Narita to Iiyama station

Last Train to Nozawa Connection info: (current as at 2/9/15)

Departing Time - Arrival Time

18:52 - 19:49 Narita Express from Narita Airport T2 to Tokyo Station

20:12 - 21:56 Bullet train from Tokyo to Iiyama Station

When you arrive at Iiyama Station there will be taxis available to take you to the Lodges cost about 5000 Yen . (The last bus from the station to the village leaves at around 7pm)

Useful web site for traveling in Japan **Check Links**

- Time tables to anywhere in Japan

<http://www.hyperdia.com/cgi-english/hyperWeb.cgi>

Enter our station as Iiyama

- Japan Rail East

<http://www.jreast.co.jp/e/eastpass/index.html>

. Rail Passes in general

<http://www.japan-rail-pass.com/pass-regional>

If coming in March/April or Summer and on a Budget there is a great pass <http://www.jreast.co.jp/e/pass/seishun18.html> gives you 5 days for just 11,500 Yen

but not valid for Bullet Trains

- Japan Rail Pass covers all of Japan and can get for a multitude of days

<http://www.japanrailpass.net/eng/en001.html>

From Other Ski Resorts

We can arrange a shuttle for you or can use public transport

*** From Hakuba**

Bus From Hakuba Station to Nagano Station

http://www.alpico.co.jp/access/express/nagano_hakuba/

It cost about 1500 yen and takes about 1 hour.

Catch New Shinkansen (bullet train) to Iiyama Station (approx 10 min)

Catch Nozawa Onsen Liner bus or taxi from Iiyama Station to Nozawa Onsen Village.
(approx 20 min)

Other option is a private shuttle for about 30,000 yen direct door to door

- Alps Taxi: 0261-72-2221
- Hakuba Kanko Taxi: 0261-72-2144

*** From Shiga Kogen**

Catch Nagaden Express bus from Shiga Kogen to Nagano (approx 90 min), then

Catch New Shinkansen (bullet train) to Iiyama Station (approx 10 min)

Catch Nozawa Onsen Liner bus or taxi from Iiyama Station to Nozawa Onsen Village.
(approx 20 min)

There is a Shuttle Bus Service running between Nozawa Onsen and both Togari and Madarao ski resorts. For just 800 Yen round trip makes a great day trip from Nozawa to check out some of the nearby other resorts.

Here is the link <http://www.no-to-ma-bus.com/english.php>

Highway bus from Major Cities in Japan

The website is www.sunshinetour.co.jp

The English-speaker is called Fugitani-san and his direct dial number is: 06 6344 7377

From Tokyo to Nagano

http://www.alpico.co.jp/access/express/nagano_shinjuku/

For Rent a car

You can hire a rental car if you are confident to drive on Japanese road.

http://www2.tocoo.jp/?file=rentcar_inbound/main

By Car

For Maps please go to <http://www.nozawaski.com/e/access.html>

*** Driving From the Tokyo Region**

Take the Kanetsu Expressway to Fujioka Junction, where you change onto the Joshinetsu Expressway that goes all the way up to Nagano City and beyond – stay on the Nagano Expressway whenever there is the option to do so. Eventually take the left exit number 16 signposted "Toyota-Iiyama" from the Nagano bound highway.

Take Route 117 to Nozawa. Turn right under the overpass straight away after paying at the tollgate and after a few minutes you will drive through the main Iiyama shopping district. Take the right hand fork next to the Toyota car dealership and Stone Masonry Yard at the traffic lights and continue on for about 15 minutes and then follow the Nozawa Onsen signs that are marked in English.

After you pass a Subaru car dealership you should turn right onto an red-orange girder bridge, then turn left at the traffic lights. Once over the bridge and keep driving until you see Nozawa Onsen reveal itself like a hidden valley as you reach the top bend of the mountain road. If you miss the orange bridge you can still get to Nozawa village by going straight and looking following the signs in English.

*** Driving From Osaka & Nagoya Regions**

From Komaki Junction of the Meishin Expressway, head east on the Chuo Expressway to Okaya Junction, where you change to the Nagano Expressway. Head north on the Nagano Expressway, until the Koshoku Junction where the expressway changes again to the Joshinetsu Expressway. From the Shinshu Nakano IC, take Route 292 up to the Shiga Kogen region

Airfares – Fly to Tokyo Narita is the best option or Haneda.
However Nagoya and Osaka – Kansai are also fine

Just some suggestions where to search for Cheap Flights

From Australia

Jetstar from most places sometimes get as low a \$500 return but generally around \$1000 to Tokyo Narita <http://www.jetstar.com/au/en/cheap-flights/sales.aspx>

Air Asia also doing some great deals. Qantas, Singapore Airlines, Malaysian Air, Korean Air, Asian and many more options

From Other Countries

<http://www.ebookers.com/>

<http://www.bestflights.com.au/cheap-flights/phone-flights-details/asia/asia-singapore-airlines-sale/106491>

Important note:

Japan is predominantly a Cash Society and at times it is hard to find places that accept cards for payment. Please be sure that you bring enough Yen cash with you. You can exchange at the Airport bank or before you leave Australia or small amounts with us. You can also withdraw from ATM at the Post office in the Village as long as have a Plus or Cirrus mark on the back of the card. Note we process card payments in Australia so if have a Yen travel card please withdraw Yen from ATM and pay in cash at the Lodge.

We look forward to welcoming you to Nozawa Onsen for what is sure to be an amazing trip.